

Brian Simms - Rookwood Homes

August 7, 2008

Dear Brian,

I wanted to let you know how impressed we are with our new home and the great service we have had after the one year walk through. Now that my family and I have lived here for two years, we are still amazed at what a great floor plan this is and how open the house feels – the exact feeling we were hoping to achieve. We continue to be impressed with the numerous features and quality of craftsmanship through out. I can't tell you how many compliments we still get from friends and family every time they visit us.

Choosing a custom home builder is a significant decision with numerous impacts. After building three custom homes in this area with other builders I have learned that the right builder can make the process an easy, pleasurable experience or one that is a burden, filled with frustration, stress and animosity. I was truly delighted with how simple and stress free the over all process was with Rookwood. Your building contractors were true professionals and always conducted them selves in a courteous manner when the kids and I stopped by on a daily basis.

It's a tremendous feat to be able to build high quality homes with such a personal and professional touch. I have come to realize that regardless of the amount of planning, numerous changes and modifications are required during the process. You demonstrated a knack for offering creative suggestions throughout the process, respecting both budget and taste. I would recommend Rookwood Homes with pride to anyone seeking to build a custom home here in the greater Cincinnati area. The three things that stick out and separate you from the rest are: 1. Quality of your homes and attention to detail. 2. Innovative, livable floor plans. 3. Incredible service and follow up after the house was completed.

Great job, keep up the good work and much success in the future. You'll surely be building my next home.

Sincerest thanks,



Bill Elam